

# NOTIFICATION OF NONDISCRIMINATION & NOTICE OF AVAILABILITY LANGUAGE SERVICES



## NOTIFICATION OF NONDISCRIMINATION

We follow the law and treat everyone fairly. We do not treat people differently because of their race, where they're from, their skin color, religion, sex, age, disability, health, medical history, or where they live in our service area.

All Medicare drug plans, including ours, must follow federal laws that protect people from discrimination. These include the Civil Rights Act, the Rehabilitation Act, the Age Discrimination Act, the Americans with Disabilities Act, and the Affordable Care Act.

If you think you've been treated unfairly or want more information, you can call the Department of Health and Human Services' Office for Civil Rights at 1.800.368.1019 (TTY: 1.800.537.7697) or visit [HHS.gov/ocr/index.html](https://www.hhs.gov/ocr/index.html)

SECUR Health Plan provides:

Free aids and services to people with disabilities to help them communicate better, such as:

- Free sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

For people who don't speak English as their main language:

- Free interpreters
- Information written in other languages

If you have a disability and need help getting care or if you have a complaint, like trouble with wheelchair access, please call Member Services at 1.833.76SECUR (1.833.767.3287). TTY users call 711. We're here to help.

## NOTICE OF AVAILABILITY LANGAUGE SERVICES

### **English**

**ATTENTION:** If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also

available free of charge. Call 1.833.767.3287 (TTY users call 711) or speak to your provider.

### **Español Spanish**

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1.833.767.3287 (TTY: 711) o hable con su proveedor.

### **台語 Traditional Chinese**

注意：如果您說[台語]，我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務，以無障礙格式提供資訊。請致電 1.833.767.3287 (TTY: 711) 或與您的提供者討論。

### **Tagalog**

PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1.833.767.3287 (TTY: 711) o makipag-usap sa iyong provider.

### **Français French**

ATTENTION : Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliares appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1.833.767.3287 (TTY: 711) ou parlez à votre fournisseur.

### **Việt Vietnamese**

LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1.833.767.3287 (TTY: 711) hoặc trao đổi với người cung cấp dịch vụ của bạn.

### **Deutsch German**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzen zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 1.833.767.3287 (TTY: 711) an oder sprechen Sie mit Ihrem Provider.

### **한국어 Korean**

주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1.833.767.3287 (TTY: 711) 번으로 전화하거나 서비스 제공업체에 문의하십시오.

### **РУССКИЙ Russian**

ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки.

Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1.833.767.3287 (TTY: 711) или обратитесь к своему поставщику услуг.

### **हिंदी Hindi**

मान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निः शुल्क सहायता सेवाएं उपलब्ध हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त साधन और सेवाएँ भी निः शुल्क हैं। 1.833.767.3287 (TTY: 711) कॉल करें या अपने प्रदाता से बात करें।

### **Italiano Italian**

ATTENZIONE: se parli Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi ausiliari adeguati per fornire informazioni in formati accessibili. Chiama il 1.833.767.3287 (TTY: 711) o parla con il tuo fornitore.

### **Português do Brasil Portuguese**

ATENÇÃO: Se você fala [inserir idioma], serviços gratuitos de assistência linguística estão disponíveis para você. Auxílios e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 1.833.767.3287 (TTY: 711) ou fale com seu provedor.

### **Kreyòl Ayisyen Haitian Creole**

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd aladispozisyon w gratis pou lang ou pale a. Èd ak sèvis siplemantè apwopriye pou bay enfòmasyon nan fòm aksesib yo disponib gratis tou. Rele nan 1.833.767.3287 (TTY: 711) oswa pale avèk founisè w la.

### **POLSKI Polish**

UWAGA: Osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Dodatkowe pomoce i usługi zapewniające informacje w dostępnych formatach są również dostępne bezpłatnie. Zadzwoń pod numer 1.833.767.3287 (TTY: 711) lub porozmawiaj ze swoim dostawcą.

### **中文 Simplified Chinese**

注意：如果您说[中文]，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。致电 1.833.767.3287 (TTY: 711) 或咨询您的服务提供商。

### **日本語 Japanese**

注：日本語を話される場合、無料の言語支援サービスをご利用いただけます。アクセシブル（誰もが利用できるよう配慮された）な形式で情報を提供するための適切な補助支援やサービスも無料でご利用いただけます。1.833.3287 (TTY: 711) までお電話ください。または、ご利用の事業者にご相談ください。